

GENERAL TERMS AND CONDITIONS OF PURCHASING MENTIRIJILLA TATTOO

Purpose

This document (together with all the documents mentioned therein) establishes the conditions (hereinafter, the "Conditions") that govern the purchase of our products on our website. This website, as indicated in our legal notice, is owned by;

BUSINES NAME: Pablo Julián Panqueba Pulido, hereinafter **MENTIRIJILLA TATTOO**

NIE: Y5838835T

ADDRESS: C/ ROGER 25 3er D. 08028-BARCELONA

PHONE: +34 685985118

EMAIL: info@mentirijillatattoo.com

These Conditions regulate the sales relationship between MENTIRIJILLA TATTOO and the User / Client, in accordance with the legal stipulations, especially Law 7/1998, of April 13, on General Contracting Conditions, Law 3/2014, of March 27, which modifies the consolidated text of the General Law for the Defense of consumers and Users, to Royal Decree 1906/1999, of December 17, 1999, which regulates Telephone or Electronic Contracting with general conditions, Law 3/2018 LOPD-GDD, RGPD UE 679/2016 on Protection of Personal Data, Law 7/1996, of January 15, on Retail Trade Management, European Regulation (EC) 1223 / 2009 for cosmetic products and the 2009/48 regulations, as well as the LSSICE Law 34/2002 of July 11, on Services of the Information Society and Electronic Commerce.

The sale of items through this website is limited to those users over 18 years of age or who have creditable authorization from their parents or legal guardians to purchase our products.

These contracting conditions are complementary to our Legal Notice, Privacy Policy and Cookies Policy. Carefully read these Conditions, our Legal Notice, Cookies Policy and Privacy Policy.

These conditions could be modified: It is your responsibility to read them periodically, since those that are in force at the time of placing orders or at the time of use of the website will be applicable.

Use of our Website

Pruchasing through **MENTIRIJILLA TATTOO** you commit to:

- Be over 18 years of age, therefore consent to be bound by these Conditions, by our Legal Notice and other Policies to which we refer herein.
- Make use of this website only to make legally valid queries or requests.
- Do not make any false or fraudulent order. If it could reasonably be considered that an order of this nature has been made, we will be authorized to cancel it and inform the relevant authorities.
- Provide us with your email address, postal address and / or other contact information truthfully and accurately. Likewise, you authorize us to use this information to contact you if necessary, under the terms and conditions indicated in our privacy policy.

It is important to note that if you do not provide us with all the necessary information and data, we will not be able to process your order properly.

If you do not agree, you should not access the service or make purchases at MENTIRIJILLA TATTOO. Surely we can easily answer your questions, we will be happy to assist you in: info@mentirijillatattoo.com

Purchasing Process

You can view our products as many times as necessary, you can incorporate the products you want to acquire as follows:

- a) Once the model has been decided, add the desired products to the shopping cart. You can continue adding products, finalize your purchase or show the cart to view the total number of products included in the cart.
- c) Once you decide to finalize your purchase, you must click "FINALIZE PURCHASE", on this screen you will be able to enter the information we request to process your order: Billing details, Address or Shipping addresses (you can add a shipping address different from The billing address you can enter the shipping address of your order, if it is different from the billing address.

Once the purchase is made, you can view and modify the corresponding steps

Do you have a discount coupon?

We can issue promotional vouchers or special discount codes, if you have one you can use it as long as they are valid, by entering the promotional code in the box enabled where it says "Apply coupon" when placing your order, the discount or promotional voucher will automatically be applied to you .

Billing details.

You can indicate the billing information of the order and likewise modify it at any time before the order is confirmed.

Shipment details.

You can indicate the delivery details of the order, and likewise modify them at any time before order confirmation.

We will inform you about your order in the email you have provided us if there are any incidents. For this it is essential that all the information you provide in your order is correct.

Shipping options and delivery times.

The shipping and delivery service is always carried out by fully autonomous and independent companies to MENTIRIJILLA TATTOO, therefore, these companies will be solely responsible for any damage or loss caused to the client by the provision of the same.

Currently the delivery of orders is made through CORREOS- SOCIEDAD ESTATAL CORREOS Y TELÉGRAFOS, S.A. With which we maintain collaboration agreements, shipments on a regular basis will be made through the "Premium Certified Letter" service

Shipments to the Peninsula.

Delivery time of 24 to 96 working hours, for all products that are normally in stock. The delivery date at the customer's address depends on the availability of the chosen product and the shipping area.

Shipping to the Balearic Islands.

Delivery time of 24 to 96 working hours, for all our products that are normally in stock. The delivery date at the customer's address depends on the availability of the chosen product and the shipping area.

The terms that we have indicated are estimated delivery dates, depending on factors that may vary due to the characteristics of the order or for reasons beyond our control, difficulties in delivering the merchandise. (Number of products requested, availability, volume).

In general, our orders will be processed and we will manage from Monday to Friday. On Saturdays, Sundays and holidays we do not have an order pickup or delivery service.

MENTIRIJILLA TATTOO cannot be held liable if the information you supply in your purchase is inaccurate or incomplete, or it is not possible to finish the delivery of the order due to the absence of the recipient or other reasons, such as, for example, restricted access to certain public buildings or similar situations. Although, MENTIRIJILLA TATTOO will always try to make the delivery with the best possible satisfaction for our buyers.

MENTIRIJILLA TATTOO can not guarantee the delivery of your order at a specific time, MENTIRIJILLA TATTOO will transmit to the transport company your desire to deliver at a preferential time, although we cannot assume any obligation or responsibility for delivery at the times that you give us. indicate.

Likewise, we inform you that there may be exceptional circumstances (Christmas period, transport strikes, weather or similar) so that shipments may suffer unavoidable delays.

For shipments to other destinations you can consult us at: info@mentirijillatattoo.com

Shipment Costs

SPAIN Peninsula.

For shipments to the peninsula the shipping amount will be € 4.95, including taxes.

From purchases of more than 29.95 Euros, shipping will be free

Baleares.

For shipments to the Balearic Islands- the shipping amount will be € 4.95, including taxes.

From purchases of more than 29.95 Euros, shipping will be free.

EU COUNTRIES (Other than Spain)

For shipments to the peninsula the shipping amount will be € 6,50, including taxes.

Shipping will be free when purchasing 3 or more temporary tattoos.

Before confirming your order, you will be informed about the shipping costs and transport times, both indicative, which apply to your specific order. However, both may vary depending on the specific circumstances.

The shipping and delivery policies are subject to changes that will be reflected in this section or we will inform you previously when placing your order or during its management and processing.

Payment

You can pay all your purchases at MENTIRIJILLA TATTOO with your bank card.

The purchase price will be charged to your bank account, usually immediately or within 24 hours from the day of the order, and it will be effective after confirmation of payment to our bank.

In the event that the POS (RedSys Point of Sale Terminal) will inform us of the denial of the card, the order will be automatically canceled, informing you online or by email of said cancellation.

The bank details entered are encrypted and transmitted securely to the bank's servers and are then verified with the issuing bank to prevent possible fraud and abuse.

Only the Bank has access to the bank data linked to these means of payment, so that MENTIRIJILLA TATTOO does not know or record these data during the POS payment operation.

Order confirmation

Once the payment is confirmed, you will receive a confirmation email and we will start your order.

Application of our temporary tattoos: To apply the temporary or transferable tattoo you must follow the instructions

Warranty

MENTIRIJILLA TATTOO guarantees under the laws in force and the following conditions all the products it distributes. The consumer can contact both the seller and the manufacturer of the product, who will be responsible for

any lack of conformity that appears since delivery, in the terms set forth in Law 3/2014, of March 27, which modifies the text. recast of the General Law for the Defense of Consumers and Users and other complementary laws. The guarantee does not cover those defects or flaws due to incorrect use, handling, use or application, as well as wear and tear caused by use. The user must follow at all times the instructions and indications on the application, use and conservation mode indicated next to the product.

Regulations affecting Temporary Tattoo

Our tattoos comply with the European Regulation (EC) 1223/2009 for cosmetic products and the 2009/48 regulation for toys, as well as REACH, the composition of their products being duly validated. Also our products are registered in the European Portal of Notification of Cosmetic Products.

Our transferable tattoos are manufactured in Spain with materials and ingredients that have been dermatologically tested and approved for cosmetic use on the skin. The company that manufactures our temporary tattoos is audited to guarantee compliance with the most demanding quality standards.

MENTIRIJILLA TATTOO only provides temporary tattoos approved for distribution as a safe product. For any questions regarding the safety of our temporary tattoos, do not hesitate to send us an email to: info@mentirijillatattoo.com, we will be happy to assist you.

Right of exploitation- Intellectual property

The exploitation rights with respect to the sheets - tattoos - available on the website (hereinafter, the "Works"), correspond to MENTIRIJILLA TATTOO. Therefore, the user is informed that MENTIRIJILLA TATTOO has the exclusive right to reproduce, distribute, publicly communicate and, where appropriate, transform the aforementioned Works.

The user / client acknowledges with the acceptance of these that, by virtue of this document, that MENTIRIJILLA TATTOO does not assign or transfer to the user any right over the Works, or over any property of third parties. In this sense, users / clients can not use the Works other than for their personal or recreational use. In this regard, entities that acquire any of the Works offered on the website may only make use of them, for filming and / or audiovisual productions, which, in no case, does not allow them to be copied, transformed, or altered, distribute them, communicate them publicly and / or reproduce them or, in any other way, carry out activities that involve the commercial use of the Works, either partially or totally, beyond what is established in this document.

The acquisition of the Works by the user / client / entity, in no case grants or grants any other license or authorization of use by MENTIRIJILLA TATTOO on the Works and / or any of the Intellectual or Industrial Property rights, other than of those expressly detailed in this clause.

For any query related to Intellectual or Industrial Property rights, you can contact through the email address: info@mentirijillatattoo.com

Right of withdrawal or return

Our products may be returned within the next 14 days from the date of delivery, in accordance with the provisions of the Spanish Retail Trade Law, provided that the product is in perfect condition, unused, unsealed and in its packaging and original labels. Returns of unsealed, used products, in poor condition or without original packaging and labels, documentation and accessories will not be accepted.

In no case will returns or exchanges be accepted if the shipped product has been tampered with, damaged or used.

In the case of wanting to proceed with the return, you must previously inform MENTIRIJILLA TATTOO, indicating the number of your order and the reason why you want to make the return. In any case, MENTIRIJILLA TATTOO will be the one who will authorize the return.

In no case will returns be accepted without prior confirmation from MENTIRIJILLA TATTOO

The shipping costs of said return will always be borne by the customer. In this sense, it will be the customer who will bear the costs of changing an item or order, as long as it is not an error of MENTIRIJILLA TATTOO when processing the order.

You must bear the cost of the return except if you have received a defective or damaged item

Do not worry, if the return meets all the conditions and is authorized, according to the previous assumptions, the refund of your product will be made within 14 days. The amount of this return will not include shipping costs, as long as the reason for said return was not motivated by an error of MENTIRIJILLA TATTOO.

Returns will always be made in the same form of payment that you used for the purchase (Bank card)

Except for shipments of defective or damaged products, and within the periods established for this purpose, shipping costs will never be returned.

Return of damaged or faulty temporary tattoos

We recommend opening the package to the person making the delivery. If you detect any anomaly, breakage or defect in the packaging or product and consider that it is not acceptable, return it in the same act, always indicating the reason on the delivery note that we provide you and we will contact you to solve the incident as soon as possible. .

Before shipping, we review each product that we send you so that it arrives in perfect condition.

In the event that you consider that at the time of delivery the product does not conform to what is stipulated, you must contact us immediately through; indicate mail providing the product data, the details of the damage it suffers, explaining the situation and attaching a photo.

We will manage the return of the product, according to the procedure established in the previous sections.

Once the defective product is received, we will proceed to examine it carefully and we will notify you by email within a reasonable period of time if the refund or replacement is appropriate. The refund or replacement of the item will be made as soon as possible and, in any case, within 14 days from the date on which we send you an email confirming that the refund or replacement of the non-compliant item is appropriate.

The amounts paid for those products that are returned due to a defect or defect, when it really exists and is attributable to MENTIRIJILLA TATTOO, will be fully refunded, including the delivery costs incurred to deliver the item and the return costs.

Claims

In order to communicate any incident, claim or query you can contact MENTIRIJILLA TATTOO at:

- Postal address: C / ROGER 25 3er D. 08028-BARCELONA 08028 Barcelona
- Email address: info@mentirijillatattoo.com
- Telephone **+34 685985118**

Jurisdiction

These General Conditions may be subject to modifications, which will be communicated on this Website. These General Conditions, as well as any other question regarding the use and contracting will be governed by the provisions of Spanish law. Any controversy that may occur between the parties is submitted to the competent jurisdiction and to the courts of Barcelona.

You can download the General Conditions of Purchase in PDF format by clicking [aquí \(enlazar\)](#).